

KYLE LEBLANC

User Experience Designer

 Portfolio
kyleblanc.com

 Email
hello@kyleblanc.com

WORK EXPERIENCE

Self-Employed **Freelance Designer**

Sept. 2010 - Present

Worked with various local businesses around New England to create engaging experiences for their users. This included responsive website design and development, brand identities, logo design, and various print deliverables.

Wayfair

Aug. 2016 - Present

Mac Engineer I

- Maintain JAMF/JSS front-end and back-end environments which manages all Wayfair owned OS X equipment (~500 devices)
- Managing, monitoring and troubleshooting daily batch and backup processes
- Create Bash scripts to increase automation and help ease repetitive tasks related to software updates and general client-side management
- Packaged volume-licensed applications for deployment and re-packaged non-PKG installers
- Provide Tier III support for employees for all Mac-related concerns

Hill Holliday

Aug. 2014 - Aug. 2016

Desktop Engineer

- Provided Tier II support for end-user issues on both Windows and OS X
- Managed the enrollment and deployment of all mobile iOS devices
- Created a custom in-house application for managing the loaning of devices for the IT department

EDUCATION

Bachelor of Sci. **Computer Networkng & Information Systems**

2010 - 2014

Wentworth Institute of Technology - Boston, MA

PROFESSIONAL SKILLS



PROFESSIONAL TOOLS

